

Consumer protection & unfair trade practice statistics at a glance (1st – 30th April, 2022)

SECTION I: COMPLAINTS & REDRESSAL STATUS

Fig. i: Number of complaints by type of complaint

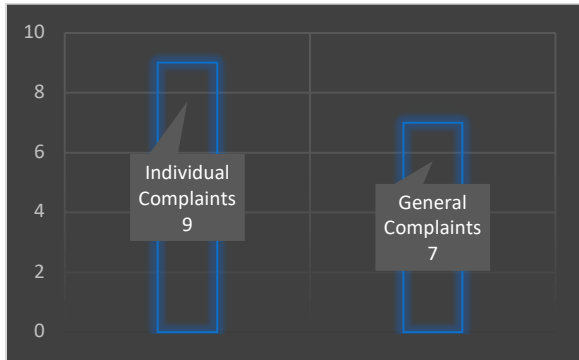


Fig. ii: Status of complaint redressal

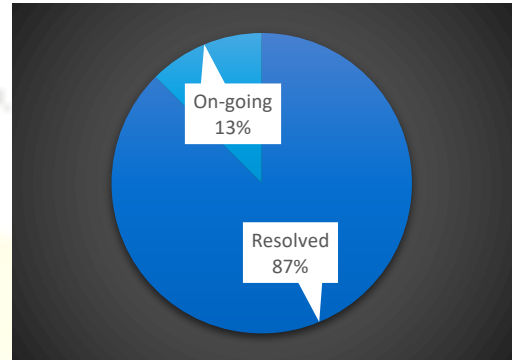
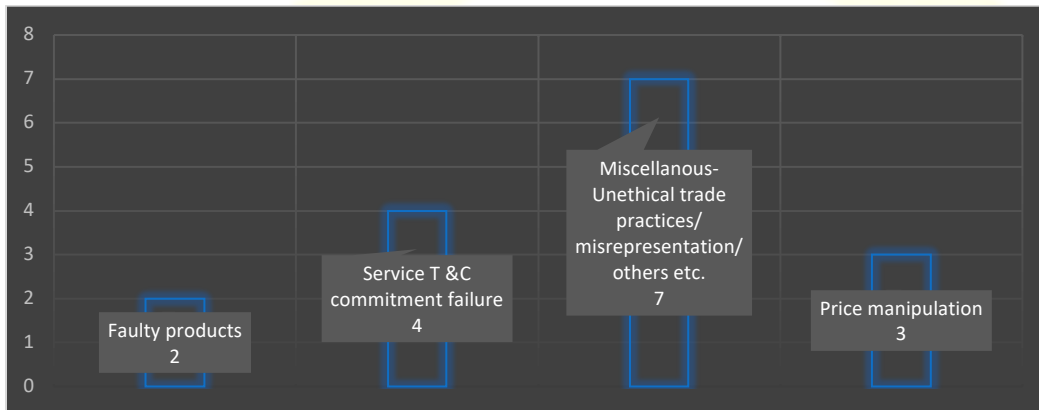


Fig. iii: Number of complaints by nature of violation



SECTION II: MARKET SURVEILLANCE AND ACTION STATUS

Fig. iv: Number of businesses inspected and action taken (Thim-Throm and the periphery)



Fig. v: Number of businesses inspected by type of business



Fig. vi: Numbers of complaints by business type



Please contact the OCP if you have any complaints or if you observe any unfair business practice in the marketplace by either calling 1214 (Toll-free), OR by submitting an online complaint via www.ocp.gov.bt OR by visiting the office during working hours.
