

UNETHICAL BUSINESS PRACTICE & CONSUMER REDRESSAL STATISTICS - MAY 2023

FIG. I: COMPLAINTS RECEIVED AND REDRESSAL

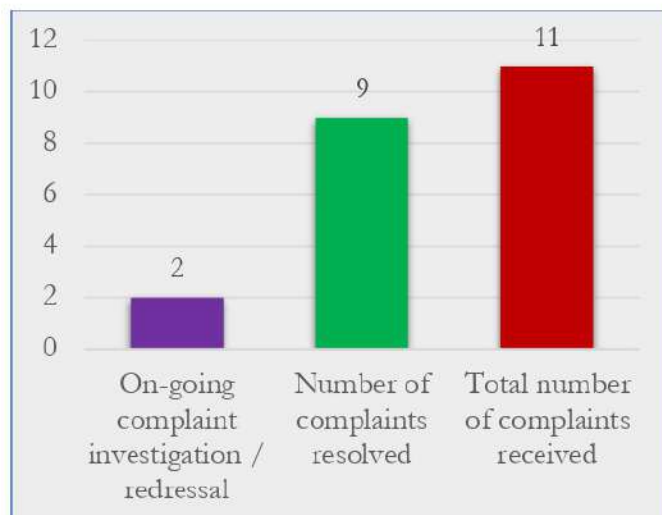


FIG. II: COMPLAINT BY TYPE

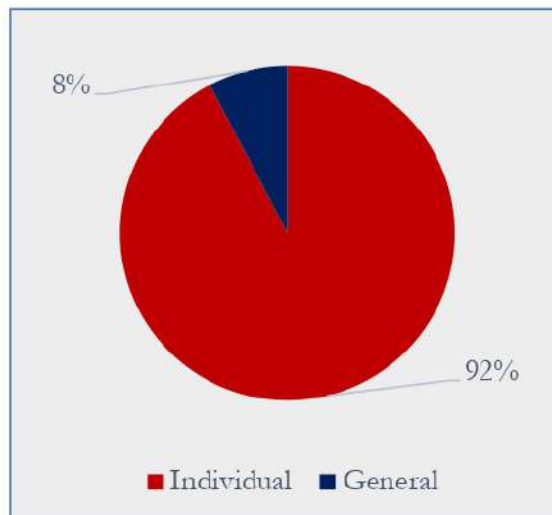
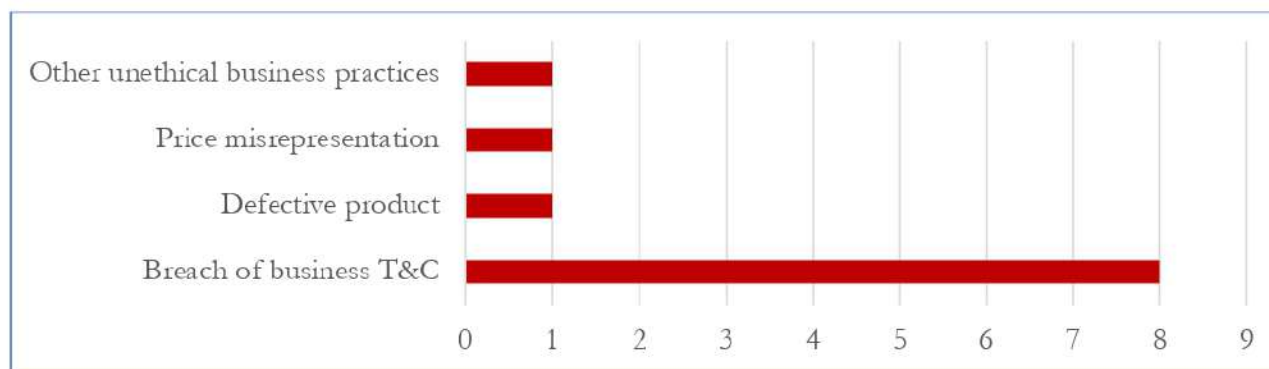


FIG. III: COMPLAINTS BY NATURE



For any complaints against businesses for unethical business practices, please contact the Competition & Consumer Affairs Authority (CCAA) at:

- **Toll- Free Telephone # 1214, or**
- **Visit www.ocp.gov.bt to file a complaint electronically, or**
- **Visit the office during working hours.**