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དོ་འགན་དང་ཉེ་སྤྱོད་དབང་འཛིན།



COMPETITION & CONSUMER AFFAIRS AUTHORITY
MINISTRY OF INDUSTRY, COMMERCE & EMPLOYMENT
Thimphu: Bhutan

MOICE/CCAA/PublicNotice/06/2025/299

February 13, 2025

Public Notification

The Competition and Consumer Affairs Authority (CCAA) has received reports of underweight LPG cylinders being distributed recently.

To ensure you receive the correct weight and get value for your money, the CCAA urges all consumers to:

- Request that the cylinder be weighed at the time of exchange, whether from a store or when delivered to your home and verify if the actual weight of the cylinder is equal to the weight labelled on the cylinder; and
- Obtain an official receipt from the supplier at the store or the delivery agent if home delivered.

If you suspect irregularities or receive underweight cylinders, report it immediately to the CCAA by calling 1214 (Toll-Free) or submitting a complaint at www.ccaa.gov.bt.

Your protection is our priority. Thank you for your cooperation.



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