

Inspection Report: Market surveillance of vendors at Kaja Throm

Date of Inspection: 13 January 2026

1. Introduction

The Competition and Consumer Affairs Authority conducted an ad hoc market surveillance inspection at Kaja Throm on 13 January 2026. The inspection focused on ensuring that trading practices at the market comply with consumer protection requirements, particularly with respect to mandatory price display and fair trading practices.

The key objectives of the inspection were to:

- Assess compliance with mandatory price display provisions;
- Promote transparency in the pricing of goods and services; and
- Observe general compliance with consumer protection rules and standards.

3. Key findings

A total of 65 vendors operating within Kaja Throm were covered. Vendors were assessed on visible price display, clarity of pricing and adherence to applicable market rules. Notably, a number of counters were closed during the inspection due to it being a Monday.

The inspection revealed mixed levels of compliance among vendors:

- **Compliant Vendors:** A portion of the vendors displayed prices clearly and legibly, meeting the minimum standards of transparency required.
- **Non-Compliant Vendors:** Several vendors had failed to display prices, or displayed incomplete or unclear price information. Such practices may directly mislead consumers, distort market transparency, and undermine fair competition.

5. Enforcement measures

In accordance with the Rules and Regulations of the Centenary Farmers Market, enforcement action was taken against three non-compliant vendors, who were fined on the spot. Vendors were also instructed to rectify non-compliant practices immediately to avoid further sanctions. The inspection outcomes have been recorded for follow-up monitoring.

6. Conclusion

The inspection indicates that while a subset of vendors demonstrates adequate compliance with price transparency norms, others require improvement to align with consumer protection expectations. Sustained compliance is essential to uphold market integrity and safeguard consumer rights.

To enhance the effectiveness of compliance, the team recommends:

- Continued frequent routine inspections to reinforce compliance behavior; and
- Targeted awareness and sensitization initiatives for vendors to build understanding of regulatory requirements and the importance of transparent pricing mechanisms.

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